



OFFICE OF SPECIAL AFFAIRS

OSA Network Order No. 3

OSA NW
All Execs & Staff

17 March 1988

Confidential

PTS-NESS ON EXTERNAL LINES

(Taken from a briefing by LRH to a
Commodore's Messenger on 18 January 1980.)

References:

HCO PL 26 Dec. 66	Admin Know-How Series 12 PTS SECTIONS, PERSONNEL AND EXECS
HCO PL 5 Jan. 68	DEV-T SERIES, PART OF OVERFILLED IN-BASKET, BAD NEWS
HCOB 12 Mar 68	MISTAKES, ANATOMY OF
HCOB 10 Aug. 73	PTS HANDLING
HCO PL 30 Jan. 83 reiss. 12.4.83	Keeping Scientology Working Series 28 Esto Series 55 YOUR POST AND LIFE

From time to time an executive will find that terminals on external lines, such as Legal and PR, go PTS to suppressive elements in society. The results can be quite catastrophic.

An instance of this was an earlier Legal unit which was handling a case that could have been easily fought and handled. But they didn't demand that attorneys come up with handlings and solve the problems on this particular case. Instead they made up their minds about some solution to the scene and then asked the attorneys for an expensive opinion on it which didn't resolve anything. They ended up with solutions that would have aided the enemy. If senior executives had not gotten on the lines, this Legal unit could have torpedoed the whole case. It was not a slight thing. Looking into the matter it was found that the staff members of this unit were PTS as hell. They failed to develop a proper defense and attack line. Their executives had let them get that far without forcing them to get the matter properly handled.

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Therefore, an executive has to be aware at all times of staff on external lines who are handling situations. They can go PTS. It's up to the executive *not* to go PTS. The executive has to keep pushing and has to override any nuttiness. That is actually the solution.

One of the tricks is for the executive to be harder to confront than the situation Legal or PR is handling. Executives have to make the consequences of not handling it much worse than the situation itself.

It's up to executives, always, to handle our Legal- and PR- type terminals and get them in there confronting it.

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Founder